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Refreshingly energizing and empowering!
Gary is an expert innovator who knows how to activate an organization's greatest asset - their people! Gary has helped our clients drive immediate outcomes using practical, approachable tools and techniques.



Kaiser Yang, Managing Partner, Platypus Labs

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Scholarly insights combined with practical advice.
Gary leaves you wanting to hear more.



Ken Gordon, Principal Communication Specialist, EPAM Continuum

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Engaging and insightful!
Gary inspired new thinking amongst our audience of corporate leaders. He made it all seem simple, but the key was in his deep understanding of the topic and the time he put in to really connect with our community.
I highly recommend Gary!



Greg Melia, CEO, Customer Experience Professionals Association

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Gary makes his audiences feel smarter and better equipped to navigate life. With his unique mix of academic rigor, human compassion, and real-world application, he transforms individuals and organizations across the world.

Megan Burns, Customer Experience Expert, Speaker, Author, & Advisor